

ALT HOSPITALITY GROUP GIFT VOUCHER TERMS AND CONDITONS

1. When purchasing an Alt Hospitality Group gift voucher, you become subject to the Terms and Conditions.
2. Gift vouchers are only able to redeem at Central Cucina, Stone Bar & Lounge, Bernard Harley Bar, Terrace bistro, Georges River Sailing Club, Porta & Hotel Mountain Heritage.
3. You agree to be bound by these Terms and Conditions by purchasing, activating, using, or attempting to use a Gift voucher or by making a transaction enquiry or exercising any right to redeem value loaded on an Alt Hospitality Group gift voucher.

PURCHASING A CLUB CENTRAL GIFT VOUCHER

4. Gift vouchers can be purchased online www.clubcentralhurstville.com.au, www.clubcentralmenai.com.au, www.georgesriversailingclub.com.au, www.mountainheritage.com.au, and in the venues Club Central Hurstville, 2 Crofts Ave, Hurstville NSW 2220, Club Central Menai, 44-60 Allison Cres, Menai NSW 2234, Georges River Sailing Club, Sanoni Ave, Sandringham NSW 2219 and, Hotel Mountain Heritage, 6 Apex St, Katoomba NSW 2780.
5. A minimum value of \$10 and a maximum of \$2000 can be purchased on a card.
6. A maximum of 10 vouchers can be purchased at a time.
7. If you would like to purchase more than 10 gift vouchers or \$2000, please contact marketing@clubcentral.org.au
8. The gift voucher is only available for purchase within Australia, New Zealand, USA, or the UK.
9. Gift vouchers may take up to twenty-four (24) hours to validate.
10. When purchasing a gift voucher a credit card surcharge of 2% per transaction applies

REDEEMING A CLUB CENTRAL GIFT VOUCHER

11. Gift vouchers are non-refundable.
12. Gift vouchers are not redeemable for cash, Central Reward points or any other monetary item.

13. Gift vouchers are only valid for use within Club Central Hurstville & Menai Reception desk, Central Cucina, Stone Bar & Lounge, Georges River Sailing Club, Porta Dining, Hotel Mountain Heritage, Bernard Harley Bar, Terrace Bistro and Terrace Café only.
14. Gift vouchers are not valid in Imperial Dynasty or Niji Sushi Bar Hurstville
15. Gift vouchers can be redeemed on food, beverage, and entertainment tickets.
16. When redeeming a gift voucher within the venues, gift voucher holders must be over the age of 18 years. Proof of age must be provided, if requested, with an officially recognised photographic identification document. If proof of age cannot be verified, Alt Hospitality Group reserves the right to refuse redemption of the gift vouchers until appropriate proof of age can be provided showing the Gift voucher holder is over the age of 18 years.
17. Where the total of the transaction within the venue exceeds the remaining gift voucher balance, you must pay the amount exceeding the gift voucher balance by an alternative payment method, acceptance of which is at the discretion of the venue.
18. Alt Hospitality Group Gift vouchers are valid for 36 months from the date of purchase. Our record of your expiry date is final. Once your gift voucher has expired it cannot be re-activated and any unspent value will be forfeited.
19. You may redeem the gift voucher in partial amounts.
20. Gift vouchers cannot be used to purchase gift vouchers.

LOST OR STOLEN GIFT VOUCHERS

21. You are the purchaser, or the gift voucher recipient are liable for all transactions on your gift voucher.
22. In the event of reasonably suspected or proven fraudulent and/or improper use of the gift voucher, Alt Hospitality Group reserves the right to suspend (pending investigation) or cancel any Gift voucher without notice.
23. Gift vouchers must be treated like cash. If your gift voucher is lost, please visit any venue with your damaged gift card. However, we have no obligation to replace or refund value for lost or stolen gift vouchers except where we have breached any condition or warranty implied under consumer protection legislation that cannot be excluded in these terms and conditions.

ADDITIONAL TERMS

24. These terms explain how Alt Hospitality Group and its affiliates manage your personal information and complaints. More information can be found on the Alt Hospitality Group Privacy Policy at <https://althospitalitygroup.com.au/privacy-policy/>
25. By purchasing, and redeeming the gift vouchers, you agree to Alt Hospitality Group privacy policy.
26. Alt Hospitality Group reserves the right to change the terms at any point in time.