

Policy on Responsible Conduct of Gambling 2023

Intention

Illawarra Catholic Club (ICC) acknowledges that most people participate in gambling activities for the purposes of entertainment and suffer no harm from their activities. However, for a small percentage of our patrons gambling can create problems of a personal and financial nature. ICC commits to providing a safe environment for all people to gamble and embraces all harm minimisation measures as stated in the Gaming Machines Act 2001, Gaming Machines Regulations 2019 and ClubsNSW Gaming Code of Practice 2023.

Instruction

The Board of ICC have formally adopted the following policy statement and have instructed management to:

- Develop and implement best-practice policies & procedures for the responsible conduct of gambling
- All staff working in gambling related areas have completed Responsible Conduct of Gambling training
- Ongoing support and training is provided to staff so they can provide patrons and their families with appropriate assistance
- Provision of an effective gambling and liquor exclusion scheme
- Provision of a free 24 hour counselling and crisis intervention service for patrons, families and staff who are confronted with a problem gambling situation
- Promoting responsible gambling and harm minimisation practices amongst patrons, staff and the wider community

By the adoption of this policy ICC acknowledges its responsibilities to Club patrons, families and staff and at all times will provide a professional and responsible gaming venue for the benefit of the wider communities in which we are located.

Responsible Gambling Officer - Chris White 9570 3355

Responsible Gambling Provider – ClubSafe 1800 997 766

GambleAWARE (24/7) – gambleaware.nsw.gov.au 1800 858 858