CLUB CENTRAL GIFT CARD TERMS AND CONDITONS

- 1. When purchasing a Club Central gift card, you become subject to the Terms and Conditions.
- 2. Gift cards are only able to redeem at Central Cucina, Stone Bar & Lounge, Bernard Harley Bar and Above 8 Rooftop Bar & Lounge.
- 3. You agree to be bound by these Terms and Conditions by purchasing, activating, using, or attempting to use a Gift Card or by making a transaction enquiry or exercising any right to redeem value loaded on a Club Central gift card.

PURCHASING A CLUB CENTRAL GIFT CARD

- Gift cards can be purchased online <u>www.clubcentralhurstville.com.au</u>, <u>www.clubcentralmenai.com.au</u>, <u>www.above8.com.au</u>, and in the venues Club Central Hurstville, 2 Crofts Ave, Hurstville NSW 2220, Club Central Menai, 44-60 Allison Cres, Menai NSW 2234 and Above 8 Rooftop Bar & Lounge, Level 9/6 Cross St, Hurstville NSW 2220.
- 5. A minimum value of \$50 and a maximum of \$1000 can be purchased on a card.
- 6. A maximum of 10 cards can be purchased at a time.
- 7. If you would like to purchase more than 10 gift cards or \$1000, please contact marketing@clubcentral.org.au
- 8. The gift card is only available for purchase within Australia, New Zealand, USA, or the UK.
- 9. Gift cards may take up to twenty-four (24) hours to validate.
- 10. When purchasing a gift card, NowBookIt has a surcharge of 1.0% and a credit card surcharge of 1.75% per transaction.

REDEEMING A CLUB CENTRAL GIFT CARD

- 11. Gift cards are non-refundable.
- 12. Gift cards are not redeemable for cash, Central Reward points or any other monetary item.
- 13. Gift cards are only valid for use within Club Central Hurstville & Menai Reception desk, Central Cucina, Stone Bar & Lounge, Above 8 Rooftop Bar & Lounge, and Bernard Harley Bar, Terrace Bistro and Terrace Café only.
- 14. Gift cards are not valid in Imperial Dynasty or Niji Sushi Bar Hurstville
- 15. Gift cards can be redeemed on food, beverage, and entertainment tickets.
- 16. When redeeming a gift card within the venues, gift card holders must be over the age of 18 years. Proof of age must be provided, if requested, with an officially recognised photographic identification document. If proof of age cannot be verified, Club Central

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reserves the right to refuse redemption of the gift card until appropriate proof of age can be provided showing the Gift Card holder is over the age of 18 years.

- 17. Where the total of the transaction within the Club Central venue exceeds the remaining gift card balance, you must pay the amount exceeding the gift card balance by an alternative payment method, acceptance of which is at the discretion of Club Central.
- 18. Club Central Gift Cards are valid for 36 months from the date of purchase. Our record of your expiry date is final. Once your gift card has expired it cannot be re-activated and any unspent value will be forfeited.
- 19. You may redeem the gift card in partial amounts.
- 20. If you partially redeem the gift card, you will receive an email with an updated balance amount.
- 21. Gift cards cannot be topped up with additional credit
- 22. Gift cards cannot be used to purchase gift cards.

LOST OR STOLEN GIFT CARDS

- 23. You are the purchaser, or the gift card recipient are liable for all transactions on your gift card.
- 24. In the event of reasonably suspected or proven fraudulent and/or improper use of the gift card, Club Central reserves the right to suspend (pending investigation) or cancel any Gift Card without notice.
- 25. Gift cards must be treated like cash. If your gift card is lost, please visit any venue with your damaged gift card. However, we have no obligation to replace or refund value for lost or stolen gift cards except where we have breached any condition or warranty implied under consumer protection legislation that cannot be excluded in these terms and conditions.

ADDITIONAL TERMS

- 26. These terms explain how Club Central & NowBookIt and its affiliates manage your personal information and complaints. More information can be found on NowBookIt Privacy Policy at Privacy and GDPR Now Book It and Club Central's https://clubcentralhurstville.com.au/privacy-note/
- 27. By purchasing, and redeeming the gift cards, you agree to both Nobuaki and Club Central's privacy policy.
- 28. Club Central reserves the right to change the terms at any point in time.